

VECTALYS QUALITY POLICY -

Vectalys' strive for a successful business relationship is based on trust, understanding and the uniform high quality standards are the foundation of this relationship.

Vectalys' quality culture commits to the highest level of service, security, continuous improvement and strict regulatory compliance.

- ▶ These cornerstones of our business allow us to meet or exceed our customers' expectations.
- ▶ Our products are conceived under high quality surveillance in regulatory compliant laboratories, runned by our experts.
- ▶ We totally control the requirements of the biological and pharmaceutical industry.

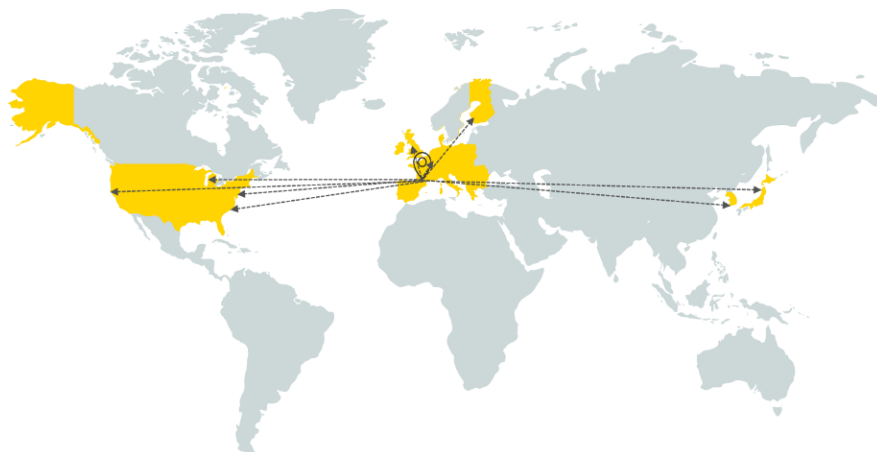
1. Specific storage conditions

The storage of our specific and highly sensitive biological products is carefully handled under consistent temperature controlled freezers and monitoring systems.

Vectalys' integrity and research for continual improvement of our high quality products, involves the same commitment for accurate and compliant service, handling and transport for our customer's satisfaction.

2. Selection national and worldwide specialized carriers

Vectalys has chosen national and worldwide specialized carriers compliant with strict international regulations going hand-in-hand with an accurate tracking of each package until the arrival at our customer's laboratories in perfect shape and in due time.



Worldwide map showing countries where we have already sent Vectalys' products. All projects were delivered on time and in perfect shape. Our worldwide specialized carriers can deliver all over the world.

Our carriers are IATA certified and specialized in cold chain logistics, specifically for biological and pharmaceutical materials, handling temperature controlled storage and dry ice supply.

3. Vectalys' professional and specialized logistics team

Vectalys has its own professional and specialized logistics team handling specific packaging, export and regulatory topics to any destination in the world.

Our parcels are handled with the biggest care, making sure the goods will reach our customers in the same shape and with equal quality as the moment they are packed at our premises.

4. Specific packing requirements

Vectalys' biological material requires a triple-packaging for transportation as it is classified under UN3373, considered hazardous in exempted quantity, in conformity with IATA regulations. Shipments are made with dry ice compliant packages requiring their own specific regulations.

We provide our customers with complete documentation: packing list, invoice and certificate of analysis.



5. IATA Regulations

UN3373 / Class 6.2 : non-infectious biological substance – Category B / P.I. & IATA 650

Diagnostic specimens, assigned to UN3373, are human or animal materials that are being transported only for the purpose of diagnosis or investigation. Such materials include excreta,

blood and its components, as well as other tissues and fluids. Diagnostic specimens do not include live infected animals.

Packaging requirements are at packing instruction P650.

The packaging should meet the following conditions:

(a) The packaging should consist of three components:

(i) a leak-proof primary receptacle(s);

(ii) a leak-proof secondary packaging; and

(iii) an outer packaging of adequate strength for its capacity, mass and intended use, and with at least one surface having minimum dimensions of 100 mm × 100 mm.

When multiple fragile primary receptacles are placed in a single secondary packaging, they should be either individually wrapped or separated to prevent contact between them.